

GUESTS GUIDE TO 27 PINE

27 Pine Street
Nantucket, MA 02554
www.27pine.com
(508) 825-9979



Telephone: The phone, based on the advice of seasoned renters, is toll restricted from outgoing, direct dial long distance calls. Sorry, but with caretakers, cleaners, renters, and guests in and out of the house there’s no sensible alternative. Local calls and incoming long distance calls are unlimited and guests can either use their cell phones or their long distance “calling cards (800)” for any outgoing, long distance calls.

Check-in/Check-out: Please try to arrive on **Saturday/Sunday at or after 3:00 PM**, as the house is being cleaned by an outside service before then. **Checkout is by 10:00AM the following Saturday/Sunday** for the simple reason that we have only five brief hours to clean the entire house. (In our own renting experience, if we had a later plane or ferry, we would leave our bags somewhere safe, then go to Town or the beach).

Keys: There should be a set of keys on the kitchen counter when you arrive on Saturday/Sunday (via the side door/near Town), however, as long as you are in and out during the day you are welcome to leave the side doors unlocked (and upon your departure, too, as the cleaning crew will be coming in).

Location: Pine Street is in Town, a short walk— 10-12 minutes-- from the wharf area. To get to Pine on foot from any of the ferries, proceed up Main Street, with the water at your back, toward and past the historic Pacific Bank; shortly after, take a left on Pine Street, (past Fair Street), and walk seven, short blocks on this one-way street; you’ll find 27 Pine (green door with a pine cone knocker) on your right just opposite the entrance to Farmer Street. There’s off street parking (a blessing at times) for two cars adjacent to the house. From the airport, tell the taxi driver the address or consult a map if you’re renting a car—one-way streets, rotaries, etc.

LAYOUT [SEE “FLOORPLANS” ON WEBSITE]

<u><i>First Floor:</i></u>	Entry Hall Living Room Dining Room Den Bathroom Kitchen Family Room Laundry Room	<u><i>Second Floor:</i></u>	Master Bedroom (Queen) Middle Bedroom (Twins) Back Bedroom (Twins) Full Bathrooms (2)
		<u><i>Outdoors:</i></u>	Enclosed shower Propane grill Table/chairs/umbrella Hoses (for feet and flowers) Trash Cans (behind cedar fence)
<u><i>Basement</i></u>	Living Room	<u><i>Cottage:</i></u>	Living Area/Kitchen Bedroom (Queen) Bathroom
<u><i>Apartment:</i></u>	Bedroom (Twins) Living Room Kitchen Bathroom		

Furnishings/Supplies: Linens/ bath towels—In closet next to Master Bedroom (2nd Floor)
Beach towels--In closet in Laundry Room
Beach chairs (4)/Beach umbrella—In backyard & “coat” closet in Family Room
Box Fans—In each upstairs bedroom, in basement & in cottage
Detergent, cleaning supplies, clear trash bags, first aid kit, flashlight, broom, mop—In Laundry Room on shelves
Vacuum Cleaner (and spare bags)/Spare light bulbs—In Dining Room closet
Paper Towels/ Toilet Paper/Kleenex—In green cupboard in Family Room
VCR tapes—Under TV in Family Room
Board Games—At top of stairs on shelves and in Basement Apartment
Iron/Ironing Board—In Master Bedroom closet & Cottage closet
Gas Grill—spare propane tank—Under outdoor deck, behind lattice fence
Rain umbrella—In Entry Hall closet
Ice Chests- In Family Room “coat” closet

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Recycling/Trash Removal: Very Important and Strictly Enforced. Recycling on the island is mandatory.

Trash Removal is on Monday's and Thursday's (usually in the morning)

Trash collectors expect recyclables to be sorted and placed in **clear plastic bags** (provided for you in the kitchen under the sink—13 gallon, and in the Laundry Room—33 gallon) in their respective trashcans outside (behind the cedar fence opposite the family room). Simply transfer these bags in the kitchen from the three similarly labeled trash bins under the sink and counter in the kitchen:

Trash Can #1: Plastic, Tin, and Aluminum Cans
Trash Can #2: Bottles/glassware (all colors, all sizes)
Trash Can #3: "Household Trash": Food, paper products, rinds
Blue Bin-Outside: Newspapers

Because of non-compliance by some on the island, experienced rental agents now tell all their tenants that non-compliance will be deducted from their security deposit.

At first, this recycling is a little confusing, though certainly not difficult, then—give it a few days—it becomes second nature for most, except for teenagers.

Cleaning:

The house should be well cleaned when you arrive. Call InsideOut (508-825-2244) if there are any problems upon arrival.

The standard policy is that when guest's leave, the house should be left in a similar condition to that when you arrived. The standard practice is for the Owner to defray the cost of 4-5 hours cleaning upon your departure; it may sound more than sufficient but it goes very fast—it's a big house; if it takes more time for the cleaning service, believe us, we will be charged (they don't mind at all!), and it will then have to be deducted from the security deposit. More importantly, it will leave the wrong impression for our next guests.

One of the rental agents on the island leaves the following note for their tenants as a reminder:

"It is expected that you will leave the house clean and ready for the next tenant, just as you expected it to be ready for you. This means vacuuming and sweeping floors and carpets; returning furniture to original places; tidying up the kitchen; removing leftover foods, and returning dishes and pots and pans and silverware to their shelves and drawers; laundering towels and sheets and making up beds; and closing doors upon your departure"

Since the checkout time is 10:00AM on Saturday/Sunday, there is not much time on the day of departure for cleaning. It is suggested, therefore, that you plan ahead and try to have as much completed by the day/night before you leave.

On Saturday/Sunday morning, please strip all beds (which were used), and place sheets and towels in laundry room and start the first load (using half the amount of detergent, we're told, because the water is "soft") and feel free to leave a note for the cleaning crew concerning anything they should be aware of (beds not slept in, etc.).

Various Numbers:

House Number: 508-825-9979 (27 Pine Street, Nantucket, MA 02554)
Cleaning or Repairs/ Maintenance (InsideOut): Norm/Matt/Gus 508-825-2244
—or after hours/weekends 508/208-5122 (M)
Trash (Reis Trucking): 508-228-0998
Hospital (non-emergency): 508-228-1200; Emergency: 911
Police (non-emergency): 508-228-1212; Emergency: 911
Owners/Off-Island: Dave and Cindy Crawford: 214-691-8570

Final Thoughts (in case you've read this far!):

-27 Pine is 172 years old; please respect this grand old, historic house; it's not perfect, but, with the right type of guests, we should, over time, be able not only to maintain it but also to improve it; please let us know how we can do so; we'd like you to return.

-Our neighbors, whom we're just getting to know, are understandably fearful of "Renters"; this house was formerly resided in year-round by a family and not rented out at all; please respect our neighbor's privacy and help us to alleviate their unfounded concerns.

-OK, it's not your house, so we can only respectfully request, if so inclined, that you water the flower boxes, planters, and anything else that looks as if it needs attention. By all means, leave us, or our caretaker, a note about what can be done to improve the surroundings--for your next visit. Thanks.